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MANAGING PUBLIC SECTOR PROJECTS

A Strategic Framework for Success
in an Era of Downsized Government



DAVID S. KASSEL



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**Managing Public Sector Projects A Strategic Framework
For Success In An Era Of Downsized Government Aspa
Series In Public Administration And Public Policy**

David S. Kassel



Managing Public Sector Projects A Strategic Framework For Success In An Era Of Downsized Government Aspa Series In Public Administration And Public Policy:

Strategic Collaboration in Public and Nonprofit Administration Dorothy Norris-Tirrell, Joy A. Clay, 2017-09-25

Market disruptions climate change and health pandemics lead the growing list of challenges faced by today's leaders. These issues along with countless others that do not make the daily news require novel thinking and collaborative action to find workable solutions. However, many administrators stumble into collaboration without a strategic orientation. Using a practitioner-oriented style, *Strategic Collaboration in Public and Nonprofit Administration: A Practice Based Approach to Solving Shared Problems* provides guidance on how to collaborate more effectively with less frustration and better results. The authors articulate an approach that takes advantage of windows of opportunity for real problem solving, brings multi-disciplinary participants to the table to engage more systematically in planning, analysis, decision making, and implementation, breaks down barriers to change, and ultimately lays the foundation for new thinking and acting. They incorporate knowledge gained from organization and collaboration management research and personal experience to create a fresh approach to collaboration practice that highlights the Collaboration Lifecycle Model Metric for determining why and when to collaborate. Set of principles that distinguish Strategic Collaboration Practice Overall Framework of Strategic Collaboration Linking collaboration theory to effective practice, this book offers essential advice that fosters shared understanding, creative answers, and transformation results through strategic collaborative action. With an emphasis on application, it uses scenarios, real world cases, tables, figures, tools, and checklists to highlight key points. The appendix includes supplemental resources such as collaboration operating guidelines, a meeting checklist, and a collaboration literature review to help public and nonprofit managers successfully convene, administer, and lead collaboration. The book presents a framework for engaging in collaboration in a way that stretches current thinking and advances public service practice.

[The Practice of Government Public Relations](#) Mordecai Lee, Grant Neeley, Kendra Stewart, 2017-09-25

In addition to traditional management tools, government administrators require a fundamental understanding of the tools available to address the ever-changing context of government communications. Examining the ins and outs of the regulations influencing public information, *The Practice of Government Public Relations* unveils novel ways to integrate cutting-edge technologies including Web 2.0 and rapidly emerging social media to craft and maintain a positive public image. Expert practitioners with extensive government communications experience address key topics of interest and provide an up-to-date overview of best practices. They examine the specifics of government public relations and detail a hands-on approach for the planning, implementation, and evaluation of the wide-ranging aspects of government public relations, including how to respond during a crisis. In addition to the tools provided on the accompanying downloadable resources, most chapters include a Best Practice Checklist to help you successfully utilize the communication strategies outlined in the book. Focusing on the roles of government managers,

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Managing Public Sector Projects David S. Kassel, 2016-09-13 Filling a gap in project management literature this book supplies managers and administrators at all levels of government with expert guidance on all aspects of public sector project management From properly allocating risks in drafting contracts to dealing with downsized staffs and privatized services this book clearly explains the technical concepts and the political issues public managers need to understand In line with the principles of Total Quality Management TQM and the PMBOK Guide David S Kassel establishes a framework those in the public sector may follow to ensure the success of their public projects and programs The book supplies more than 30 real life examples to illustrate the concepts behind the framework including reconstruction projects in Iraq the Big Dig project in Boston local sewer system and library construction projects and software technology This second edition includes all new extended case studies examining recent issues including the rollout of healthcare gov the controversial California High Speed Rail system and refurbishing the Harvard Town Hall Contributing to critical discussions on budgeting for capital projects and cost benefit analysis for preliminary planning this authoritative new edition provides strategic recommendations for effective planning execution and maintenance of public projects In an age of downsized government and in the face of a general distrust of public service this book is a dependable guide for avoiding common pitfalls and for delivering projects on cost on schedule and of the highest quality

Managing Public Sector Projects David S. Kassel, 2017-09-25 Filling a gap in project management literature *Managing Public Sector Projects A Strategic Framework for Success in an Era of Downsized Government* supplies managers and administrators at all levels of government with expert guidance on all aspects of public sector project management From properly allocating risks in drafting contracts to dealing with downsized staffs and privatized services this book clearly explains the technical concepts and the political issues involved In line with the principles of Total Quality Management TQM and the PMBOK Guide David S Kassel establishes a framework those in the public sector can follow to ensure the success of their public projects and programs He supplies more than 30 real life examples to illustrate the concepts behind the framework including reconstruction projects in Iraq the Big Dig project in Boston local sewer system and library construction projects and software technology This authoritative resource provides strategic recommendations for effective planning execution and maintenance of public projects It also Highlights the differences between managing projects in the public sector versus the private sector Explains how to scrutinize costs performance claims and the backgrounds of prospective contractors Presents key safeguards that should be included in all contracts with contractors consultants suppliers and other service providers Details the basics of project cost estimation design and scheduling and how to hold contractors responsible for meeting

established project standards In an age of downsized government and in the face of a general distrust of public service this book is a dependable guide for avoiding management practices that are common to projects that fail and for adopting the practices common to projects that succeed in terms of cost schedule and quality Advances in E-Governance Anthony Trotta,2017-02-17 Focuses on the why and how of e government within the modern US political system plus future trends in this expanding field Covers legislation related to e government either directly or ideologically Discusses how e government advances key social and political dynamics such as transparency and accountability public relations and citizen participation intergovernmental networking and collaboration Provides case studies in e government initiatives such as electronic license registration and tax filing including markers of successful implementation Addresses how electronic platforms align with new government paradigms and predicts future trends in this expanding field Promoting Sustainable Local and Community Economic Development Roland V. Anglin,2017-09-25 Growing local economies empowering communities revitalizing downtowns developing entrepreneurship building leadership and enhancing nonprofits you can achieve all these benefits and more with a comprehensive and strategic revitalization plan Chronicling the struggle of local revitalization as organizers move from trial and error to effective revitalization strategies Promoting Sustainable Local and Community Economic Development documents the current transformation in community revitalization from market based incentives to mixed strategies of public sector learning partnerships and community capacity Knowledge about the field and what works is growing but not always publicized and readily accessible This reference surveys the breadth of innovative place and people development practices presenting lessons and examples at a general and textured level putting information about innovative ways to change influence and improve the economic development process within easy reach Roland Anglin brings his unique vantage point to the topic his experience as a practitioner and applied academic allowed him to see how community economic development practices grow over time in size scale and impact He highlights the difference between what is now termed community economic development CED and traditional local economic development practice specifically the priority placed on community involvement in economic development partnerships between the private sector and government The book includes case studies that demonstrate what has and has not worked in revitalization efforts as well as how active public and private sector partnerships have been the most effective in revitalization efforts A Resource Guide is included at the end of the book for readers who may want a more expansive understanding of community economic development

Case Studies in Disaster Response and Emergency Management Nicolas A. Valcik,Paul E. Tracy,2017-04-28 Key Issues Raised by the Case Study Items of Note Rio de Janeiro Floods and Mudslides Brazil 2011 Stage 1 Stage 2 Key Issues Raised by the Case Study Item of Note 5 Case Studies Disasters from Natural Forces Tornadoes Natchez Tornado Mississippi 1840 Stage 1 Stage 2 Stage 3 Stage 4 Key Issues Raised by the Case Study Item of Note Goliad Tornado Texas 1902 Stage 1 Stage 2 Key Issues Raised by the Case Study Item of Note Tri state Tornado 1925 Stage 1 Stage 2 Stage 3 Key Issues Raised by the

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today by applying proven strategies **The Effective Public Manager** Steven Cohen, William Eimicke, 2002-10-28 Since it was first published more than a decade ago *The Effective Public Manager* has become the standard manual for public administrators and students This practical provides core concepts to help real world managers and managers to meet the demands of their jobs head on rather than work around the constraints of government and gives them the tools to shape events rather than be shaped by them This thoroughly revised third edition Presents an updated and detailed examination of management innovation Examines the centrality of government in an era of global communication and transportation economic interdependence and the threat of global terrorism Contains information on the opportunities and challenges of managing public policy from and with private and nonprofit organizations **Public-Sector Project Management** David Wirick, 2011-11-16 YOUR GUIDE TO PROJECT MANAGEMENT SUCCESS IN THE PUBLIC SECTOR There may be no simple formula for success in public sector projects but *Public Sector Project Management* delivers the next best thing a complete set of skill building strategies that puts success well within your reach Building on industry standards and best practices as well as almost thirty years of public sector experience this definitive sourcebook clearly explains how to manage projects in the public sector and navigate their many challenges Here is where you will find all the tools to accomplish your goals for any public sector project whether you are overseeing military and security operations the construction of public infrastructure improving agency processes deploying new systems or public programs or any other public initiative The book describes both the obstacles and basic processes of public sector project management and examines the differences between public sector and private sector projects including the management of the wide array of public sector stakeholders *Public Sector Project Management* is your comprehensive professional template for making a positive contribution to your agency or organization Inside you will find Expert guidance consistent with project management best practices In depth coverage of public sector constraints including purchasing systems legal mandates political and media oversight and complex rules and processes Specific strategies to enhance the management capability of public sector managers and private sector project managers working under government contracts Emphasis on the role of planning in managing customer manager and project team expectations and coping with the overlapping systems of constraints that impede public sector projects Techniques for managing contractors and vendors Tools for managing the complexity inherent in most public sector projects Insightful case studies of notable and historic public sector projects chapter ending discussion questions and exercises numerous tables and figures and key terms in the glossary *The Public Sector* Jan-Erik Lane, 1995-09-20 This book addresses the increasing need for organizations to make the knowledge and experience of individuals and groups explicit by a providing comprehensive set of methods for capturing that personal and organizational knowledge This textbook revised and expanded for its Second Edition outlines and illuminates recent theories about public policy and public administration Jan Erik Lane analyzes the public sector within a three part framework public resource allocation redistribution and regulation He explains

the basic concepts in these areas and examines their consequences for various approaches to the making and implementation of public policy The book explores models of management effectiveness *Performance and Innovation in the Public Sector* Evan M. Berman,Imane Hijal-Moghrabi,2022-12-22 Managing for results is increasingly important for the success of public organizations Performance and Innovation in the Public Sector is a comprehensive textbook that examines a broad range of performance strategies Today s public managers require a broad toolkit and a deep current understanding of the following performance management digital government collaboration strategic planning innovation lean government and managing people for performance This book provides a thorough overview of broad paradigms and their emergence practical strategies along with examples and up to date applications and an appreciation for the diverse contexts of public organizations resulting in varied and tailored improvements Each chapter assists students in applying each tool at work Performance and Innovation in the Public Sector provides a balance of scholarship and practice offers flexibility for instructors and is written in an accessible style that students and professionals appreciate This revised much anticipated third edition includes an increased emphasis on improving governance and innovation as well as up to date examples that demonstrate best practices for performance in diverse public sector settings Winner of the American Society for Public Administration Outstanding Book Award 2024 **Strategic Management in the Public Sector** Paul Joyce,2015-02-11 Strategic management is widely seen as essential to the public services leading to better performance and better outcomes for the public In fact the private sector idea of strategic management has become so powerful in the public sector that politicians and policy makers have begun to talk about the importance of the modern state being strategic and we may be witnessing the emergence of the Strategic State Strategic Management for the Public Sector draws on experience and research from a range of countries and provides a theoretical understanding of strategic management that is grounded in the public sector Drawing on the latest theory and research this text provides a fresh look at foresight analysis strategic choice implementation and evaluation This book also offers original and detailed case studies based on up to date evidence from different public sector settings helping the reader to build on their understanding of theories and concepts presented earlier in the book Strategic Management for the Public Sector has been written specially for managers and students taking postgraduate courses such as MBAs and MPAs It will also appeal to individual managers and civil servants in the public sector looking for an accessible book to read as part of their own independent personal development **Public Sector Strategy Design** David E. McNabb,Chung-Shing Lee,2020-09-24 Within the public sector strategies are not designed to influence markets but instead to guide operations within a complex environment of multilateral power influence bargaining and voting In this book authors David McNabb and Chung Shing Lee examine five frameworks public sector organization managers have followed when designing public sector strategies Its purpose is to serve as a guide for managers and administrators of large and small public organizations and agencies This book is the product of a combined more than sixty years of researching teaching and leading organizational seminars on the

theory and practice of management applications in industrial commercial nonprofit and public sector organizations The book consists of four parts Strategic Management and Strategy Fundamentals Frameworks for Designing Strategies Examples of Public Sector Strategies and Implementing Strategic Management Throughout the focus is on the widespread value of strategic management and adopting the strategy appropriate for the organization Including chapters on game theory competitive forces resources based view dynamic capabilities and network governance the authors demonstrate ways that real managers of public sector and civil society organizations have put strategic management to work in their organizations This book will be of interest to both practicing and aspiring public servants Outcome-Based Performance Management in the Public Sector Elio Borgonovi,Eugenio Anessi-Pessina,Carmine Bianchi,2017-07-17 This book highlights the use of an outcome oriented view of performance to frame and assess the desirability of the effects produced by adopted policies so to allow governments not only to consider effects in the short but also the long run Furthermore it does not only focus on policy from the perspective of a single unit or institution but also under an inter institutional viewpoint This book features theoretical and empirical research on how public organizations have evolved their performance management systems toward outcome measures that may allow one to better deal with wicked problems Today wicked problems characterize most of governmental planning involving social issues These are complex policy problems underlying high risk and uncertainty and a high interdependency among variables affecting them Such problems cannot be clustered within the boundaries of a single organization or referred to specific administrative levels or ministries They are characterized by dynamic complexity involving multi level multi actor and multi sectoral challenges In the last decade a number of countries have started to develop new approaches that may enable to improve cohesion to effectively deal with wicked problems The chapters in this book showcase these approaches which encourage the adoption of more flexible and pervasive governmental systems to overcome such complex problems Outcome Based Performance Management in the Public Sector is divided into five parts Part 1 aims at shedding light on problems and issues implied in the design and implementation of outcome based performance management systems in the public sector Then Part 2 illustrates the experiences problems and evolving trends in three different countries Scotland USA and Italy towards the adoption of outcome based performance management systems in the public sector Such analyses are conducted at both the national and local government levels The third part of the book frames how outcome based performance management can enhance public governance and inter institutional coordination Part 4 deals with the illustration of challenges and results from different public sector domains Finally the book concludes in Part 5 as it examines innovative methods and tools that may support decision makers in dealing with the challenges of outcome based performance management in the public sector Though the book is specifically focused on a research target it will also be useful to practitioners and master students in public administration *Public Administration & Public Management* Jan-Erik Lane,2005-09-20 A perspective on the public sector that presents a concise and

comprehensive analysis of exactly what it is and how it operates Governments in any society deliver a large number of services and goods to their populations To get the job done they need public management in order to steer resources employees money and laws into policy outputs and outcomes In well ordered societies the teams who work for the state work under a rule of law framework known as public administration This book covers the key issues of the principal agent framework and the public sector public principals and their agents the economic reasons of government public organization incentives and rationality in government the essence of public administration legality and the rule of law public policy criteria the Cambridge and Chicago positions public teams and private teams public firms public insurance public management policy Public Administration Public Management is essential reading for those with professional and research interests in public administration and public management *Projects, Government, and Public Policy* Stanisław Gasik, 2022-11-25 Many governments have effectively organized public project implementation systems in their jurisdictions At the same time many other countries remain at a less advanced level of public project management Globally there is a need for project management knowledge to be transferred between governments However no systematic review of these practices has been developed to date *Projects Government and Public Policy* was written to fulfill this need and presents a review of project management practices in countries with developed project based capabilities This book uses its own rigorous model to present this review systematically This book's practical purpose is to give a structured overview of government level project management practices This knowledge can be used in the work of governments to improve the management of public projects and the implementation of public policies Many professionals working in public institutions understand project management concepts differently than project management professionals Therefore this book begins with a chapter that describes the differences between the conceptual basis of public administration and project management The body of this book has five parts Part I is mainly intended for those involved in government and public administration who want to acquire or increase knowledge about project management Part II provides an overview of the basic concepts from the theory of public administration public policies and development management Part III describes what makes public projects unique and the success factors specific to projects of this sector Knowledge about effective government project management practices is covered in Part IV The concluding Part V begins with a general overview of the maturity model concept Its main part covers the description of a maturity model showing ways to systematically improve the implementation of public projects This book is written for governments and government administrators including the most influential decision makers who craft policies to guide a country's development as well as how to implement projects This book is also intended for supporters and enthusiasts of project management in government and public administration by providing them with a description of the solutions used by project management in public administration This book is intended too for all project management practitioners working for public projects project managers team members sponsors and middle level executives of project

delivering private companies By knowing public administration concepts they can manage their projects better and use a common language with their clients

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