

McDonalds Crew Trainer Exam Questions And Answers

Lets assume you are the only person stationed on front counter and you do not have a designated runner. What steps would you take to clear the line of 3 customers? - **correct answer** Take the first two customers orders. Assemble and present the first customers order. Take the last customers order. Assemble and present customer 2's order. Assemble and present customer 3's order

What does G.E.L. stand for? - **correct answer** Guest Lead Experience

How many towels do you need in your possession when cleaning tables and chairs in the dining room? - **correct answer** 2

When cleaning the toilets in the restroom what do you use to wipe them clean with? - **correct answer** Paper Towel

Explain the first ASK in ask, ask, tell - **correct answer** Repeat order and ask if that is correct

Repeat the second ASK in ask, ask, tell - **correct answer** Verify the grill item or first item on order

Explain the TELL in ask, ask, tell - **correct answer** Tell the customer you have the grill item or first item on list

Mcdonalds Crew Trainer Development Program Answers

Katrin Zwirglmaier



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