

Desktop Support Top 50 Interview Questions

What is active directory? - ✓✓ Active directory authorizes and authenticates all users and computers in a window domain network, ensuring the security of the computer and software. Through active directory various functions can be managed like creating admin users, connecting to printers or external hard drives.

What is DHCP and what it is used for? - ✓✓ DHCP stands for dynamic host configuration protocol. It is used to allocate IP addresses to a large number of the computer system in a network. It helps in managing the large number of IP's very easily.

What is scope and super scope? - ✓✓ Scope consists of an IP address like gateway IP, subnet mask, DNS server IP. It can be used to communicate with the other PCs in the network. The superscope becomes when you combine two or more scopes together.

What is DNS? - ✓✓ DNS mean Domain Naming Service and it is used for resolving IP addresses to name and names to IP address. DNS is like a translator for computers, computers understand the number and not the alphabet. For example, if we type like hotmail.com, the computer don't understand this so they use DNS which converts (hotmail.com) into (numbers) and then executes the command.

What is forward and reverse lookup in DNS? - ✓✓ When we convert IP address into names is called Reverse lookup, while converting names into IP address is called Forward lookup.

What is 'A' record and what is 'MX record'? - ✓✓ 'A' record is also known as host record, and it has ability to map the IP address by name. It is with this record that DNS can find out the IP address of a name. While, 'MX record' also known as mail exchanger record, by the help of 'MX' record, location of the mail server is identified. The record is also found in DNS.

What is IPCONFIG command? - ✓✓ IPCONFIG command is used to display the IP information of the computer assigned like DNS IP address and gateway IP address.

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- 2 Comprehensive Coverage Includes detailed discussions on requirement analysis system modelling design patterns UML diagrams and more
- 3 Practical Insights Real world scenarios and case studies enhance your ability to tackle interview questions framed around real life problems
- 4 Interview Questions and Answers A compilation of common interview questions with detailed answers categorized by difficulty level

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